

## FACTS

## WHAT DOES OSN DO WITH YOUR PERSONAL INFORMATION?

## Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and employment information
- mortgage rates and payments and wire transfer instructions
- account balances and checking account information

## How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons OSN chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does OSN share?	Can you limit this sharing?
<b>For our everyday business purposes —</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes —</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes —</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes —</b> information about your creditworthiness	Yes	Yes
<b>For our affiliates to market to you</b>	Yes	Yes
<b>For nonaffiliates to market to you</b>	Yes	Yes

## To limit our sharing

- Call (877) 787-8579 – our menu will prompt you through your choice(s) or
- Contact us via email: [privacy@osnational.com](mailto:privacy@osnational.com)

**Please note:**

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

## Questions?

Email [privacy@osnational.com](mailto:privacy@osnational.com).

Who we are	
<b>Who is providing this notice?</b>	This notice is being provided by OS National LLC and its affiliate organizations, OSN Escrow Inc., OSN Title Company, OS National Alabama LLC, and OSN Texas LLC (together, "OSN").
What we do	
<b>How does OSN protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does OSN collect my personal information?</b>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>■ give us your income information and provide your mortgage information</li> <li>■ give us your contact information and tell us where to send the money</li> <li>■ show your government-issued ID</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<b>Why can't I limit all sharing?</b>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account.
Definitions	
<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ <i>Our affiliates include companies with an OSN, OS National or Opendoor name.</i></li> </ul>
<b>Nonaffiliates</b>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ <i>Nonaffiliates we share with can include insurance companies, service providers, marketing companies, and parties claiming an interest in title.</i></li> </ul>
<b>Joint marketing</b>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>■ <i>Our joint marketing partners can include financial services companies, insurance companies, service providers, and marketing companies.</i></li> </ul>
Other Important Information	
<p><b>For California Residents.</b> We will not share personal information with affiliates or nonaffiliates except as permitted by California law, such as to process your transaction or with your consent.</p>	
<p><b>For North Dakota Residents and Vermont Residents.</b> We will not disclose nonpublic personal information about you to nonaffiliated third parties, other than as permitted by law, unless you authorize us to make those disclosures. Additional information concerning our privacy policies can be found at <a href="http://www.osnational.com">www.osnational.com</a>.</p>	